

— Adams County —

**COMMUNITY SAFETY  
& WELL-BEING**

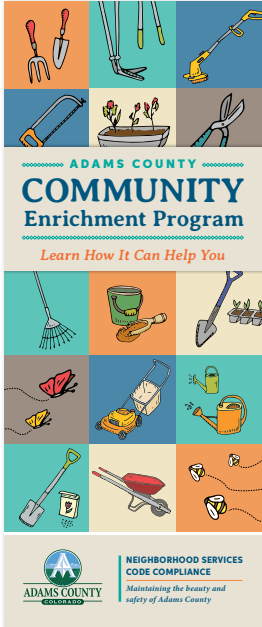
2021

**ANNUAL REPORT**



**ADAMS COUNTY**  
COLORADO

# Services At A Glance



## HOW TO SECURE CSWB'S COMMUNITY ENRICHMENT TOOL SHED

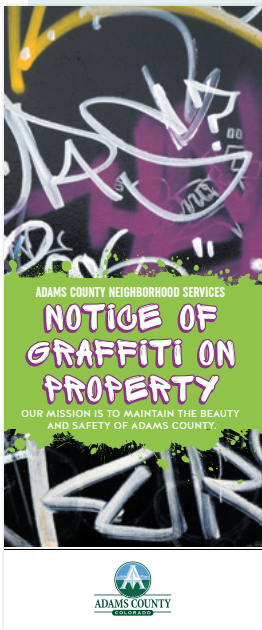
Residents of unincorporated Adams County can reserve a myriad of lawn tools and cleaning supplies from March through October.

**THE TOOL SHED HOTLINE: 720.523.6992 | [ToolShed@adcogov.org](mailto:ToolShed@adcogov.org)**

## ADAMS COUNTY STREET OUTREACH TEAM

Notify the Adams County Street Outreach Team of locations where people experiencing unsheltered homelessness are congregating in Adams County. When possible, the Poverty Reduction Team will check in with those experiencing homelessness, assess needs, and offer basic supplies.

**HEATHER MCCLURE: 720.688.1607**



## HOW TO REPORT GRAFFITI

Our mission is to maintain the beauty and safety of Adams County. Adams County is addressing graffiti to help eliminate this nuisance in our neighborhoods. Armed with paint rollers and power washers, our graffiti team is combating this problem and staying green too.

**REPORT GRAFFITI: 720.523.6565 | [Graffiti@adcogov.org](mailto:Graffiti@adcogov.org)**

# Services At A Glance



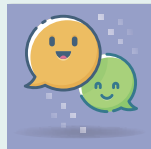
## FIVE TIPS ON HOW TO TALK TO YOUR NEIGHBOR ABOUT A CONCERN

This brochure was created to help guide you through any neighbor challenges that might occur. We understand that sometimes people disagree and that's okay. It is how we react to these situations that can result in a positive or negative outcome. We hope this mediation guide will help you.

**NEIGHBORHOOD SERVICES, CODE COMPLIANCE: 720.523.6800**



Research



Approach



Explain



In Writing



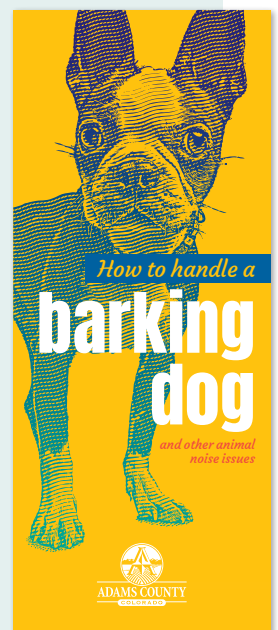
Adams County  
Mediation

## HOW TO REPORT AN ANIMAL CONTROL ISSUE

Adams County Animal Management Officers respond to and handle a variety of animal control calls, including: animal bite or attack, vicious or dangerous dog, stray animals, animal neglect or abuse, and unreasonable animal noise (barking, howling, etc.).

To report a pet-animal complaint, please contact the Adams County Communications Center (ADCOM) at **303.288.1535**.

If you need assistance with livestock (including horses and cattle), contact the Adams County Sheriff's Office at **303.288.1535**, State Brand Inspector at **303.869.9160**, or the Department of Agriculture at **303.869.9000**.



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# Services At A Glance

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## **WHOLE COMMUNITY DISASTER PREPAREDNESS**

The Adams County Office of Emergency Management (OEM) provides “whole community” disaster preparedness through disaster planning, public awareness and outreach, and disaster response and coordination.

Sign up for the Adams County Emergency Alert Notification System, CodeRed, at the URL below and click on ‘CodeRED’ under the ‘Stay Informed’ section.

[adcgov.org/emergency-management](https://adcgov.org/emergency-management)

Check with your local jurisdiction within Adams County to verify their emergency alert notification system.



## **TRANSPARENCY PORTAL: HOW TO TRACK OUR PROGRESS**

Community Safety & Well-Being (CSWB) hosts a transparency portal on the Adams County website. The portal includes interactive maps and dashboards, allowing residents the opportunity to investigate code violations in their neighborhood or track CSWB’s progress in ending homelessness in Adams County.

**FOR MORE INFORMATION, VISIT:**  
[adcgov.org/community-safety-well-being](https://adcgov.org/community-safety-well-being)





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## MESSAGE FROM COMMUNITY SAFETY & WELL-BEING DIRECTOR MATT RIVERA

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If there was ever a question as to why we do what we do, this past year answered it. Much like in 2020, community need was at an all-time high in 2021. Food insecurity, access to testing and vaccines, and a growing unhoused population demanded much of our attention, resources, and action. We were forced to be nimble and responsive, resilient and steadfast, and compassionate and calculating. Still, we had to deliver the key services our residents had grown to expect while following through with our commitment of continuous improvement. Our department met the challenge head on and surpassed all expectations.

As a department, we strive to *Improve Systems, Elevate People, and Strengthen Neighborhoods* — and even during uncertainty, the team delivered. In fact, we realized several successes in each of these areas and none of it would have been accomplished without the amazing people who make up the department. Everyone has performed at such a high level, but we were particularly thrilled to honor multiple Employee of the Season winners as well as additional department nominees. We also had some folks recognized by being selected as speakers for the International City/County Management Association (ICMA) annual conference. Moreover, we've had several internal promotions, added key positions, and expanded our commitment toward hiring professionals with lived experience — making our team the most talented and dedicated it has ever been.

In 2022, we are excited to continue the work we have started, especially as it pertains to housing and race equity. We have plans to improve our outreach and education efforts. We will also welcome AmeriCorps Vistas along with some American Rescue Plan Act (ARPA) funded staff and further expand our neighborhood programs and services. By all accounts, 2022 will be another successful year serving the residents of Adams County.

# ACCOMPLISHMENTS

## IMPROVE SYSTEMS

- Completed our Emergency Operations Center (EOC) retrograde of \$250,000 to update our situational awareness capability.
- Completed the 2021 Disaster Management Plan and received BoCC adoption.
- Completed the 2021 Emergency Management Performance Grant (EMPG) and received approval from the BoCC to apply for the 2022 EMPG which was submitted.
- Completed the Colorado Emergency Performance Assessment (CEPA) as one of the first Colorado counties to complete.
- Developed and implemented the Animal Management Office (AMO) Field Training Officer (FTO) program, with two trainees completing the initial training program.
- Developed the Code FTO Program.

## ELEVATE PEOPLE

- Provided logistics and situational awareness support to the March winter storm disaster, which resulted in sheltering more than 80 people in our shelters.
- The Board of County Commissioners (BoCC) adopted Homeward Adams: Homelessness Reduction Strategic Framework as our plan for homelessness. The plan focuses on three areas: Homelessness Prevention, Strengthen the Housing Continuum, and Homelessness Services.
- The BoCC adopted code and text amendments to permit tiny homes and safe parking sites in Adams County.
- The Severe Weather Activation Plan (SWAP) averted more than 8,300 nights of homelessness in 2021, which included more than 800 unique individuals experiencing homelessness.
- The Mobile Home Initiative offered Know Your Rights clinics to approximately 1,500 Adams County mobile home residents on housing laws in Colorado. Through this program, Colorado Poverty Law Project (CPLP) provided legal assistance and/or representation to 30 Adams County residents.
- Adams County Day Works completed its first-year pilot by providing 71 Adams County residents experiencing homelessness with the opportunity to provide day labor service, earn same-day cash, and work toward permanent employment. The program expanded, to pilot veterans experiencing homelessness in the city of Aurora.

## STRENGTHEN NEIGHBORHOODS

- Completed the purchase of mass care trailers and equipment to increase our shelter capability to 500 beds and ability to support two alternate care sites of 125 patients each.
- Provided logistics support to 18 vaccination clinics, which supplied vaccines to more than 75,000 people.
- Completed Neighborhood Connections, Adams County's neighborhood toolkit, and posted on the website. The toolkit provides residents with ideas on how to connect with their neighbors. Visit [adcogov.org/neighborhood-connections](http://adcogov.org/neighborhood-connections).
- Onboarded the first neighborhood group in Adams County in September, an opportunity for residents to strengthen their neighborhoods through a collective voice.
- Adopted Ordinance #16 — the first residential parking district, vendor selection for parking program database, and community involvement in process for parking program.
- Successful operation of the Seasonal Graffiti Program with approved renewal for 2022.
- Successful implementation of the Tool Shed Program with approval to purchase additional trailer for 2022.



Community Safety & Well-Being  
**STRATEGIC PLAN**  
**2020 – 2021**

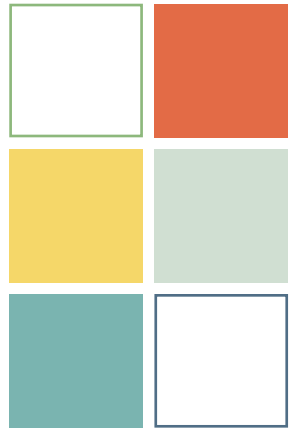


Utilizing Data and Technology		Promoting Social Equity		Forward Thinking	Strategic Partnering		Serving Responsibly	
Community Equity and Justice	Code Compliance	Neighborhood Enrichment	Community Corrections	Safety and Well-Being Evaluation	Animal Management	Poverty and Homelessness Reduction	Mitigation Response and Recovery	Disaster Management



# COVID-19

# Response & Recovery



**ADAMS COUNTY**  
COVID-19 *Response & Recovery*



## OFFICE OF EMERGENCY MANAGEMENT (OEM)

CSWB's OEM continued to spearhead the county's response to the COVID-19 pandemic. OEM spent \$275,164 on logistical support for vaccine and test sites throughout Adams County.

OEM finalized the procurement and outfitting of two additional disaster response trailers, bringing the total to four, for Adams County. Two of the trailers are outfitted with disaster-sheltering supplies designed to ensure the county has the capability to shelter and feed affected residents during a disaster. The other two trailers are outfitted with mass care medical supplies designed to serve as a supplement to local medical response in the event of a large-scale disaster.

**\$275,164**

Spent on logistical support for vaccine and test sites throughout Adams County.

## ADAMS COUNTY CONNECTS RESOURCE FAIR

Adams County Connects Resource Fair is designed to be a one-stop-shop for services geared toward improving the lives of people experiencing homelessness. We bring together resources such as, but not limited to, legal services including vital records acquisition, housing navigation, public benefit navigation, veterans' services, employment services, medical, and vaccine services.

Partnered with Anythink Libraries, Adams County Human Services, Food for Thought, Food for Hope, Early Childhood Partnership of Adams County (ECPAC), and Kids in Need of Dentistry.



**344**

Food packs distributed

**89**

Resource packs distributed

## COVID-19 OUTREACH

Community Justice Navigator, Heather McClure, worked diligently throughout the year to ensure people experiencing homelessness in Adams County were prepared to combat COVID-19. During 2021, Heather focused on handing out 4,000 disposable masks and worked to incentivize vaccine compliance via grocery store gift cards.

## ARPA REQUESTS

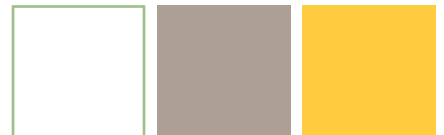
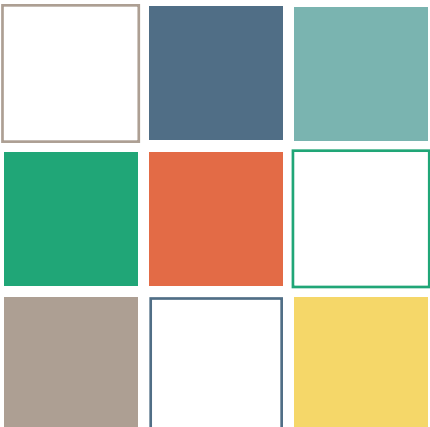
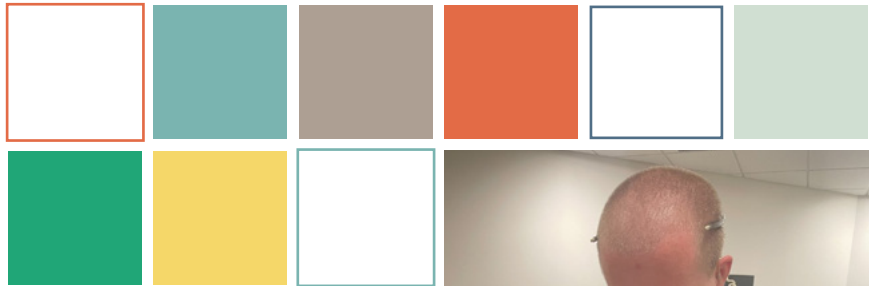
During 2021, CSWB worked to develop multiple grant requests for programs and staff via ARPA in 2021. These programs and positions will be used to help CSWB and Adams County better understand the effects of the pandemic and develop strategies to improve the lives of our most vulnerable residents.



# Improve Systems



**Built For Zero.**  
COMMUNITY SOLUTIONS





## TRANSPARENCY PORTAL

CSWB partnered with Adams County's Information Technology & Innovation (ITi) Department to develop a transparency portal, accessible via the Adams County website. Data and interactive maps focus on work done throughout the department. The first two phases of the project, graffiti and code compliance tracking maps, are now live.

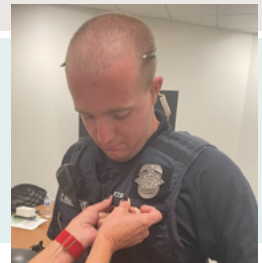
### The Portal Will Serve Three Primary Functions:

- 1 Provide residents the opportunity to understand CSWB/county operations.
- 2 Look for updates on cases of interest.
- 3 Promote the excellent work of CSWB.

## ANIMAL MANAGEMENT OFFICER (AMO) FIELD TRAINING OFFICER (FTO) PROGRAM

The AMO FTO program was developed in Q2 of 2021 and implemented in Q3 with two new officers successfully completing the program. It's intended to assist in the development of well qualified, innovative, and inclusive animal management officers utilizing standardized operations. The program also uses data and technology to ensure public safety, officer safety, and the well-being of the animal population in Adams County.

*Cody Heinrichs was officially pinned as our AMO Field Training Officer in Q3 2021.*



## CODE COMPLIANCE FTO PROGRAM

During Q3 and Q4, the Code Compliance team began solidifying the FTO program. The team is working to update training manuals and create new modules. The FTO program enhances the skills of the current Code Compliance team by electing training officers and sharing in skill enhancements.

### This Program Will Help Code Officers:

- ✓ understand their role in the community
- ✓ learn the various departments they interact with
- ✓ strengthen their knowledge of compliance standards





## COMMUNITY CORRECTIONS (COMMCORR) QUALITY ASSURANCE REVIEW

An important role of the CommCorr team is to perform quality assurance reviews. The team's most recent review included interviews with staff and clients to evaluate the current culture of the program, adherence to some of the statewide standards, and an overall safety check-in.

## EOC TRAININGS

During Q3, OEM held two EOC trainings/exercises to continue efforts to ensure EOC readiness. The first training focused on resource management, information gathering, and sharing. The second training focused specifically on situational awareness processes to ensure staff can effectively gather and share critical incident response information.

### EOC Trainings/Exercises



Resource management, information gathering, and sharing



Situational awareness processes



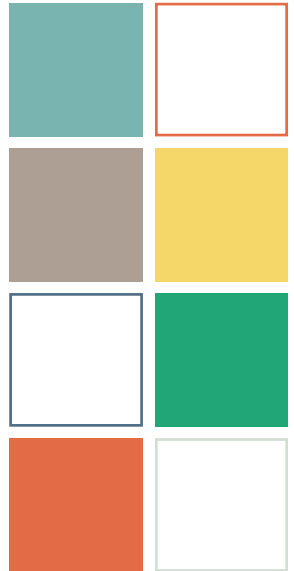
## BUILT FOR ZERO

The Built for Zero movement is a national movement led by Community Solutions to functionally end veteran homelessness—or make it rare, brief, and one-time. CSWB and leadership from the city of Northglenn convene regular meetings to discuss strategic interventions as well as case conferences on how to connect specific veterans to services. Incredibly, after six months, we have reduced veteran homelessness in Adams County by at least 25%.

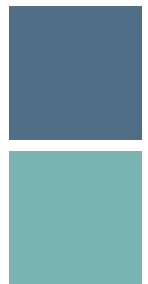
**25%**

Reduction in Adams County veteran homelessness

# Elevate People



**Brothers Redevelopment, Inc.**  
Housing • Home Modification & Repair • Housing Counseling



**HOMELESSNESS  
REDUCTION**  
*strategic framework*





## SMART BENCHES SMARTPHONE DRIVE

Mobile communication and Internet are critical services many of our residents experiencing homelessness do not have access to. Only 26% of CSWB clients can respond via text. To bridge the digital divide between people experiencing homelessness and online service provisions, CSWB plans to implement a smart bench pilot program and a smartphone drive. The smart bench, coupled with the smartphone drive, will help resolve communication breakdown between outreach staff and residents experiencing homelessness. CSWB is currently working with Parks, Open Space & Cultural Arts (POSCA) to find the most appropriate location to place the county's first smart bench. The department expects to have the first bench installed in early 2022.

26%

CSWB clients experiencing homelessness that can respond via text message

2022

The year CSWB expects to have the first bench installed

## TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF) INTERNSHIP PROGRAM

Through a partnership with Adams County Workforce & Business Center (WBC), CSWB welcomed our first TANF temporary employee—Antonia Chavez-Martinez. Antonia has worked for 24 years as an Expanded Dental Assistant making connections with patients and helping them feel more comfortable. We are excited to bring her skills in relationship-building to our poverty reduction and neighborhood equity initiatives.

### The TANF Temporary Employee Will...

Coordinate our smartphone drive for residents experiencing homelessness

Assist with street outreach, food drives, and resource fairs

Help support neighborhood meetings



ADAMS COUNTY  
WORKFORCE AND BUSINESS CENTER  
A PROUD PARTNER OF THE  
americanjobcenter





## ADAMS COUNTY DAY WORKS

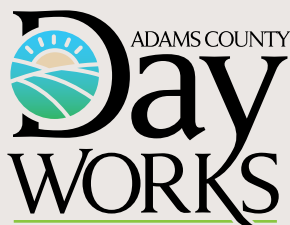
Adams County Day Works (ACDW) program entered its second year in 2021. This low-to-no-barrier employment program for people experiencing homelessness continues to be a success. 83 new applicants entered the program in 2021. 11 participants found full-time employment in 2021. ACDW participants provided over 5,000 hours of service in the Adams County community at a variety of locations including the Adams County Fairgrounds and Riverdale Animal Shelter.

83

New applicants entered the program in 2021.

11

Individuals have found full-time employment through this program in 2021.



## TENANT-LANDLORD MEDIATION

Through a budding partnership with Brothers Redevelopment, Adams County launched a tenant-landlord mediation program for the purpose of eviction diversion. In mid-2021, Brothers Redevelopment hired a lawyer and trained mediator to facilitate virtual and in-person mediation sessions. **Residents can call Colorado Housing Connects at 303.202.6340 to arrange a mediation session.**



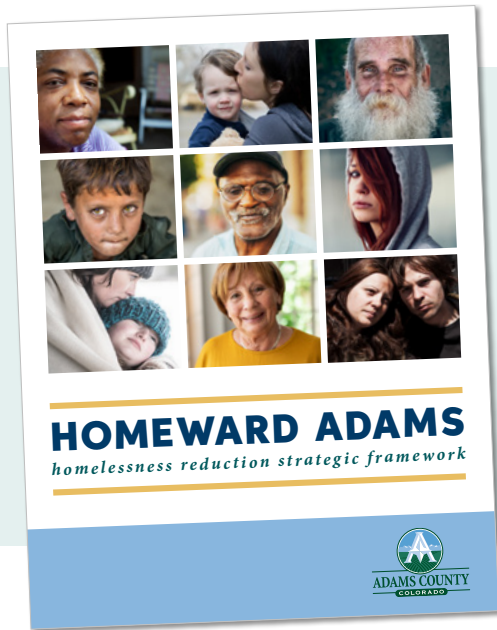
Brothers Redevelopment, Inc.  
Housing • Home Modification & Repair • Housing Counseling

## NORTHGLENN SHELTER

In late November, the BoCC approved funding to convert the city of Northglenn’s former recreation center into a one-time winter housing program for people experiencing homelessness. The shelter housed 20-25 residents from December 2021 to March 2022. The shelter is operated by the Denver Rescue Mission. This is the first congregate shelter open to single adults in Adams County outside of the city of Aurora.

20-25

Residents were housed from December 2021 to March 2022.



## HOMEWARD ADAMS/ HOMELESSNESS TOWN HALL

On Aug. 31, 2021, Adams County hosted a Homelessness Town Hall at Carl Park Community Center. CSWB presented on the Homeward Adams Strategic Framework, data pertaining to homelessness in Adams County, current initiatives and projects, and addressed questions and concerns surrounding Homelessness Services and Outreach (HOM).

## SEVERE WEATHER ACTION PLAN (SWAP)

Building on the successes of 2020, the SWAP program continues to serve as a highly accessible, life-saving program for residents experiencing homelessness.

**1,653**

Total vouchers distributed.

**7,471**

Total nights of homelessness averted.



## LYFT RIDES

2021 was the inaugural year for CSWB's Lyft program. The county provides Lyft rides to individuals experiencing unsheltered homelessness who need lifesaving services or services that will increase their chances of upward mobility.

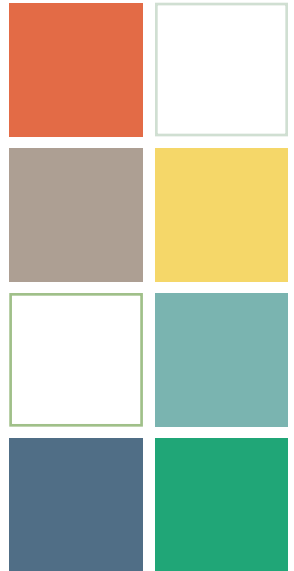
**327**

Total rides provided during 2021.

**179**

Total individuals assisted with rides.

# Strengthen Neighborhoods



## Resource Guide for people Facing an Eviction

You're probably reading this because you've received an eviction notice. This is a stressful time and this resource guide was designed to guide you through the next steps.

### FOLLOW THESE STEPS:

- TAKE A DEEP BREATH.
- APPLY FOR RENTAL ASSISTANCE AND TENANT-LANDLORD MEDIATION.
- APPLY FOR LEGAL ASSISTANCE.
- FILE AN ANSWER WITH LEGAL SUPPORT.
- IF NEEDED, PLAN TO ATTEND YOUR COURT DATE WHICH MAY INCLUDE ASKING FOR WORK BIF, PRINTING EVIDENCE/DOCUMENTATION, AND ARRANGING TRANSPORTATION.
- PLAN FOR THE WORST BUT HOPE FOR THE BEST!

### WHAT IS AN EVICTION?

Forcible Entry and Unlawful Detainer (F.E.D.), commonly known as an eviction, is legally removing someone from a property, such as a house or an apartment.

### WHAT IS AN ANSWER?

Once you've received an eviction notice, you must file an answer. This is a formal method of admitting, denying, or questioning the eviction. An answer must be filed at the Adams County Justice Center.

Hover over the QR code with your phone camera to file an answer.



Tip: You will likely not win a case based on the inability to pay rent. Your landlord must follow certain steps and procedures to legally remove you from a property. Reach out to legal aid organizations for advice on how to file your answer.

Hover over the QR code with your phone camera for a full list of eviction case forms.



### RESOURCES

- Rental Assistance**  
Emergency Rental Assistance (Funds may run out)  
• [parital.neighborlysoftware@ERAP-ADAMSCOUNTYCO.org](mailto:parital.neighborlysoftware@ERAP-ADAMSCOUNTYCO.org)  
Participant
- Almost Home**  
• [almosthomeonline.org](http://almosthomeonline.org)  
• 303.659.6199; [assistance@almosthomeonline.org](mailto:assistance@almosthomeonline.org)
- ACCESS Housing**  
• [accesshousing.org](http://accesshousing.org)  
• 303.289.7078; [info@accesshousing.org](mailto:info@accesshousing.org)

- Growing Home**  
• For families only  
• [growinghome.org](http://growinghome.org)  
• 303.426.0420; [assistance@growinghome.org](mailto:assistance@growinghome.org)
- Legal Aid**  
• Colorado Legal Services  
• [coloradolaw.org](http://coloradolaw.org)  
• 303.872.1313
- Colorado Poverty Law Project  
• [copoverlylawproject.org](http://copoverlylawproject.org)  
• [contact@copoverlylawproject.org](mailto:contact@copoverlylawproject.org)
- Tenant-Landlord Mediation & Housing Counseling**  
• Brother's Redevelopment  
• [www.brothershousingconnects.org](http://www.brothershousingconnects.org)  
• 844.926.6632
- Housing Navigation Center**  
• [almosthomeonline.org](http://almosthomeonline.org)  
• Walk-ins welcome, 22 S. 4th Ave., Brighton  
• Monday - Thursday, 9 a.m. - 4 p.m., Friday, 9 a.m. - noon  
• 303.659.6199
- Self-Help Resource Center at Adams County Courthouse**  
• [adamsjudicial.state.co.us](http://adamsjudicial.state.co.us)  
• 303.654.3221
- Public Benefit Information**  
• [coloradopubli.force.com](http://coloradopubli.force.com)  
• For help applying for food, medical, or cash assistance.  
• 720.523.2800

Hover over the QR code with your phone camera for a full list of human services programs.

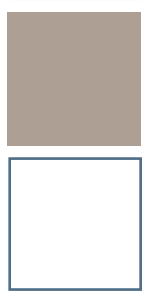
**Court Navigator Program**  
For cases where neither the landlord nor the tenant have an attorney.  
• [navigator@judicial.state.co.us](http://navigator@judicial.state.co.us)  
• 303.659.1161



Having trouble getting to the courthouse to file an answer? Email [eviction@adamscounty.org](mailto:eviction@adamscounty.org) with your legal full name, cell phone number, and address. The subject line should be "Lift to Court"



**Employee OF THE SEASON**  
PEOPLE & CULTURE SERVICES





## SEASONAL GRAFFITI PROGRAM

In response to an increase in graffiti complaints across Adams County, CSWB piloted a seasonal graffiti program in 2021. The program was designed to run from May-October 2021. Neighborhood Services hired two temporary, part-time staff, with preference for candidates experiencing or who have experienced homelessness. Additionally, CSWB partnered with the Public Works and POSCA departments to aid in graffiti removal on utility boxes, light poles, and the trail system. More recently, they have been coordinating work with local trash companies to remove or replace dumpsters that have graffiti.

**2,045**

Instances of graffiti cleaned.

**142%**

More graffiti cleaned in 2021 than the last three years combined.

**~12**

Instances of graffiti cleaned per day.

## CODE COMPLIANCE COURTESY NOTICES

2021 was the first full year the Code Compliance team utilized courtesy notices. If, after an initial inspection by a Code Compliance Officer (CCO), a zoning or blight violation is observed, a courtesy notice letter is created and sent to the property owner and/or registered agent.

The courtesy notice letter outlines specific violations of Adams County's Development Standards and Regulations for zoning cases or specific violations of Adams County's Ordinance #3 for blight cases. This courtesy notice provides an opportunity for the owner and/or registered agent to correct the violations and establish voluntary compliance within 30 days. The CCO will reinspect the property after the 30 days to determine whether the case shall be closed or if a violation still exists.

**962**

Issued.

**438**

Courtesy notices resulted in a violation.

**CSWB's courtesy notices have proven to be an effective tool in creating a partnership between CCOs and county residents.**



# Strengthen Neighborhoods



## EVICTIION PREVENTION

CSWB convened Adams County’s Eviction Prevention Committee, a collaboration of professionals who work on eviction prevention from various vantage points including law firms, nonprofits, school districts, and the courts system. Through a competitive process, CSWB and the city of Thornton were accepted into a national cohort called the Eviction Prevention Learning Lab for eviction prevention technical assistance. With this professional guidance, we created a resource guide for people facing an eviction. This guide is now the front page of every Forcible Entry & Detainer (FED) packet distributed by the 17th Judicial District.

## GOOD NEIGHBOR DAY

At public hearing on Sept. 28, 2021, the BoCC proclaimed the day as Good Neighbor Day in Adams County. This time-honored tradition was started by Jimmy Carter in 1978 to celebrate neighborhoods and community. The Adams County Sheriff’s Office, Adams County Fire Rescue, Adams County Human Services, Kids in Need of Dentistry, Period Kits, Food for Hope, Benefits in Action, and Food Trucks Chile con Quesadilla and Ba-Nom-a-Nom partnered with CSWB to generate a great community event at Rotella Park in the Welby area. Neighbors who participated were able to obtain resource packets, swag, and information from community organizations and public safety partners.

### Proclamation

“Good Neighbor Day”  
September 28, 2021

**Whereas**, Adams County, is joining the national tradition started in 1978 by President Jimmy Carter in celebrating Good Neighbor Day, and;

**Whereas**, Adams County is home to over 517,000 neighbors, and;

**Whereas**, 200,000 neighbors live in unincorporated areas, and;

**Whereas**, All County departments are committed to the well-being of all our neighbors, and;

**Whereas**, Adams County neighborhoods are supported through the Neighborhood Connections Program, and;

**Whereas**, Adams County, would like to recognize the neighborhoods, community organizations, and resident leaders building neighborhood groups in the Berkeley, Sherrelwood, Midtown, Pecos Corridor, Unincorporated Aurora, and Welby Area.

**Whereas**, Adams County Sheriff and Adams County Fire Rescue are committed to neighborhood safety through direct service as well as collaborative action, and;

**Whereas**, Adams County is committed to be the most inclusive county for families, individuals, and business in Colorado.

**Now, Therefore, Be It Resolved**, that the Board of Commissioners of the County of Adams, State of Colorado, proclaims September 28, 2021 as

### “Good Neighbor Day”

and commits to celebrating its diverse and ever-growing neighborhoods and neighbors yearly with this national tradition.

*In witness whereof, we have set our hands and caused the seal of the county to be affixed September 28, 2021.*



## NEIGHBORHOOD PARKING PROGRAM Designated Residential Parking Districts Ordinance #16 was adopted by the BoCC on Sept. 14, 2021.

The Neighborhood Parking Program pilot began in 2021. The goal of the program is to alleviate parking congestion, provide better access to in-demand curb space, and manage permit parking within a specific district only.

Due to parking concerns near Regis University, Neighborhood Services collected data and information in the Berkeley neighborhood by use of surveys, community events, and information mailers. This area has been designated by the BoCC as the first parking district.



## KEY DATA POINTS

### Animal Management Office

**4,944** | Calls for service.  
**24** | Average minutes to resolve  
Calls for Service (CFS).

### Code Compliance

**1,567** | New cases.  
**5** | Days to respond,  
on average.  
**27** | Days to close,  
on average.  
**1,176** | Total cases closed.

### Community Corrections

**2,096** | Total cases screened/  
referrals.

### Office Emergency Management

**8** | EOC trainings.



## EXTREME WEATHER RESPONSE

On March 21, 2021, the Denver metro area was impacted by a severe winter storm. OEM coordinated the declaration of a local disaster with the County Manager and BoCC. The team also helped coordinate a response to the storm

March 21-24 with unified command. OEM coordinated stranded motorist rescue and the emergency sheltering of approximately 70 people, all while providing meals to those sheltered as well as first responders. OEM maintained the EOC throughout the storm, sleeping at the Government Center while monitoring rescue activities.



BROOKE PETTRY



LINDSEY EARL



RYAN DODGE



DEAN BERENBAUM



CODY HINRICHS

# LOOKING FORWARD

## 2022 Goals

### IMPROVE SYSTEMS

- Continuity of Operations Plan Updates
- Structured Decision-Making Tool
- Lived Experience Advisory Delegations
- Street Outreach Plan
- Accela Improvement Project
- Code Field Training Officer Project
- Code Organizational Project
- Neighborhood Pulse Surveys
- CSWB Transparency Portal

### ELEVATE PEOPLE

- Safe Parking
- Smart Benches
- Automated Text Messages
- Lyft Rides
- Pallet Shelter Villages

### STRENGTHEN NEIGHBORHOODS

- Emergency Management Performance Grant Application
- Emergency Operations Exercise Series/27J School District Exercise Series
- Community Preparedness Project
- Disaster Management Plan Annex Updates
- North Central All-Hazards Region and Denver Urban Security Initiative Project Review/Scoring and Integrated Priority List (IPL) Development
- Neighborhood Groups Project Plan
- Block Party Trailer
- Animal Management Officer Community Education and Outreach

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# CSWB Contacts

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## CSWB DEPARTMENT

**720.523.6800**

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### Community Corrections

COURTNEY JURISCHK, *Administrator*

720.523.6944

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### Neighborhood Services

BETH TORGERSEN, *Manager*

720.523.6606

GRAFFITI HOTLINE

720.523.6565

NEIGHBORHOOD MEDIATION SERVICES

720.523.6606

CODE COMPLIANCE

720.523.6606

TOOL SHED

720.523.6992

ANIMAL MANAGEMENT

303.288.1535

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### Office of Emergency Management

RON SIGMAN, *Manager*

720.523.2997

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### Poverty Reduction and Neighborhood Outreach

PAOLO DIAZ, *Manager*

720.523.6815

HOMELESSNESS OUTREACH

720.688.1607



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**ADAMS COUNTY**

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**COLORADO**

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