

Achieving a competitive edge through Business Excellence

PRESENTED

BY

MICHAEL YOUNG-HALL



AGENDA



AGENDA 1

Establishing the Foundation

AGENDA 2

Major Initiatives

AGENDA 3

Future Outlook



By 2026, our vision is to elevate Adams County Health Department to become a predominant Center of Excellence with unparalleled recognition as a premier Local Public Health Agency in the Nation.



Business Excellence Strategic
Priority Statement

How we achieve Excellence



Quality

The effectiveness, safety, and efficiency of health department services, aiming to meet or exceed the needs and expectations of patients and the broader community.



Sustainability

Ability to maintain its operations and services over the long term, in the face of challenges such as financial constraints, environmental changes, and evolving healthcare needs.



Trust

Underpins the relationship between ACHD staff, patients, and the community, ensuring confidentiality, transparency in communication, ethical practice, and reliability in service provisions.



Capacity Building

Supports the scalability of operations and the integration of new services or technologies, essential for addressing complex health challenges for ACHD and for our community partners.



Long Term Investments

Exploring what opportunities exists for us to invest up front for future needs we may have.

Funding Stability

Ensuring a diverse funding portfolio to prevent service disruptions during uncertainty with grant funds.

Financial Capacity Building

Serving as a fiscal agent for CBO's who are newer to working with restrictive grants and supporting growth & development in financial literacy and compliance.

Alignment

Contouring our approach to advance priorities that are in alignment with our community's needs.

Diversified Funding Strategy



Talent Management

Offering a comprehensive benefits package that supports our multi-generational workforce.

Diversify Workforce

Ensuring our staff reflect the diverse perspectives and experiences within our community.

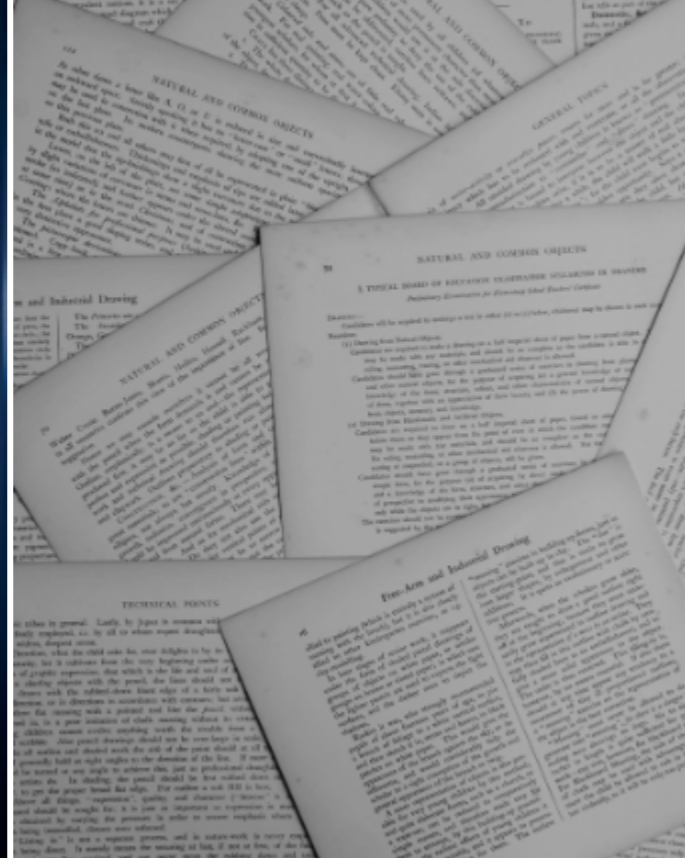
Elevate Employee Voice

Gathering feedback from staff on what benefit offerings would be the most beneficial to them and their families.

Priority Alignment

This closely aligns with work that is happening without our Workforce Development Priority.

E m p l o y e r o f C h o i c e



Research

Building a branch of the Health Department focused on various types of research and publications on behalf of ACHD.

Publication Support

Having the capacity to support residents of AdCo in doing thoughtful research activities and navigating the many processes.

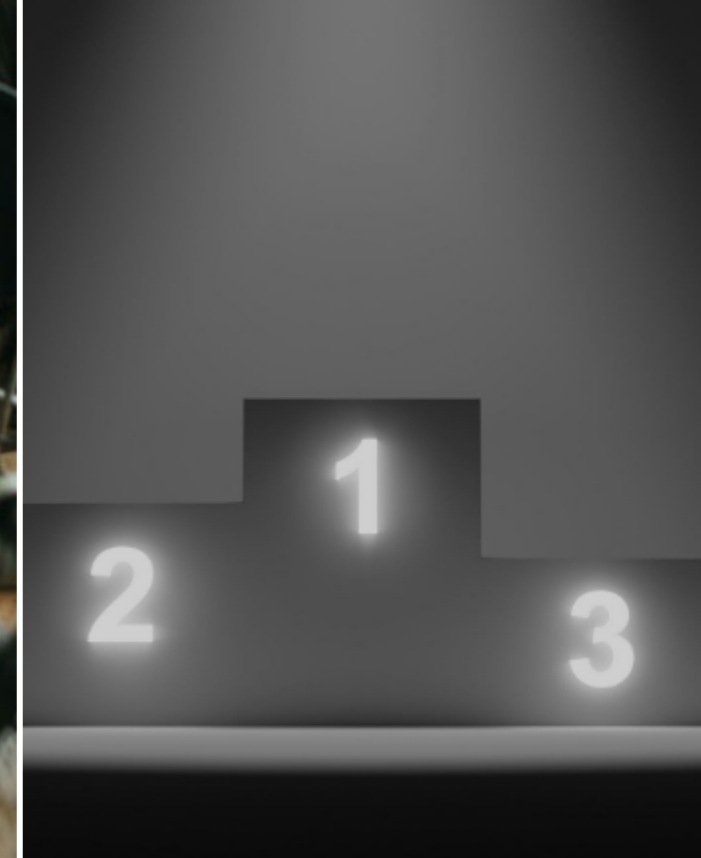
Higher Education

Relationship
Solidifying formal agreements with local Colleges & Universities.

K-12 Pipeline

Supporting the next generation of AdCo residents to have a foundational understanding of Public Health practices and explore careers at ACHD.

Academic Hub



Trusted Experts

Our community is able to trust that any guidance provided by ACHD is accurate and for the good of our whole community.

Awards

Taking advantage of a number of opportunities for formal recognition of the efforts of our staff.

Podcast

Exploring this method of connecting with a broader audience and relaying information around Public Health in a palatable manner.

County Health Ranking

Addressing multiple factors to elevate the health of our community.

R e c o g n i t i o n & V i s i b i l i t y



Vital Records Expansion

Aligning our Vital Records services with locations that best fit our residents and business partners needs.

Capital Asset Planning

Having a method to maintain our current capital assets and looking into the future at up-coming needs.

Innovation Academy

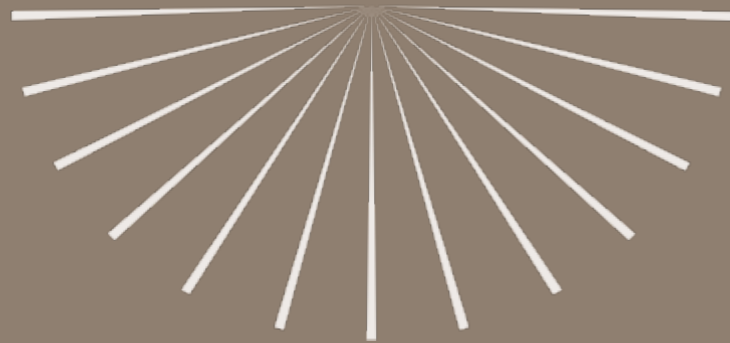
A training center to build knowledge for our internal staff and provide technical assistance to our community partners.

Health Infrastructure

Understanding the changing landscape of AdCo's current and future healthcare needs and planning for infrastructure investments broader than ACHD.

Business Development

FUTURE OUTLOOK



01

Podcast

Completed rollout plan, purchase of equipment, and draft scripting for first 2 seasons.

02

Vital Records

Identification of 2nd location and negotiations with site owner around new location.

03

Pipeline

Identified career opportunities within ACHD and mapping out of degree paths best suited for those roles.

04

Employee Benefits

Completion of external analysis of top benefit options across multiple sectors.

05

Employee Benefits

Draft ACHD staff survey to garner input on possible gaps in benefits.

06

Program Planning

Solidify expansion priorities, new programs, and capital asset needs for the next 5 years.

07

Revenue

Research into alternative revenue streams to fund ACHD & Community needs.