



**TIM THOMS,
SURVEYOR**
Budget:
\$17,810
or **.0%** of the
General Fund

The Adams County Surveyor, when authorized by the board of county commissioners, conducts surveys as necessary.



**BRIGITTE GRIMM,
TREASURER**
Budget:
\$1,305,159
or **1%** of the
General Fund

The primary responsibilities of the Treasurer's Office include:

- Providing annual tax notices;
- Collecting property tax;
- Distributing tax revenues to over 300 underlying authorities (cities, schools, fire, water and special districts);
- Investing tax dollars on behalf of Adams County.

INTEREST EARNED

Continued concerns relating to the sluggish economic recovery, sequestration, high unemployment, and the European fiscal crisis are a few of the many issues in 2012 that contributed to a challenging investment environment. Despite these issues, Adams County interest earnings for all county funds in 2012 was approximately \$1.8 million—exceeding the forecast by over \$300K.

INTERNET TAX LIEN SALES

Every November, an internet auction is used to take unpaid real estate and mobile home property taxes to a tax lien sale. Through this process, \$3,565,531.81 of unpaid 2011 taxes (payable in 2012) was collected. This amount represents nearly one percent of the total property tax revenue. Premiums paid by the investors totaled \$205,494. The next internet tax lien sale for 2012 taxes (payable in 2013) starts Oct. 9, 2013. Details of the sale can be found on our website at www.adcogov.org. If interested in

becoming an investor, or if you want to take advantage of our next free investor web training seminar, call 720.523.6160.

FREE FEDERAL and STATE INCOME TAX PREPARATION PROGRAM

The Adams County Treasurer's Office proudly sponsors a free Federal and State Income Tax Preparation program that continues to draw increased participation. Our tax program is offered to individuals and families with incomes of \$50,000 or less. Working collectively with the IRS and the state of Colorado, our certified volunteers offered over 4,000 hours of tax services and prepared over 5,000 federal and state tax returns in 2013. Hundreds were assisted in areas other than income tax filings, and thousands of telephone inquiries were handled regarding tax returns.

The Treasurer's Office implemented electronic filing, which speeds up processing and avoids delays in transmitting. For those unable to wait in line, we recently provided locations to allow for the drop-off of tax paperwork and the pick-up of completed returns at a later date. Please visit our website for times and locations for the 2013 tax program or call 720.523.6163 if you are interested in becoming a certified tax preparer. The best part—there is no cost to the volunteer to participate in this program.

CONTINUOUS CYCLE of IMPROVEMENT

The Treasurer's Office is in a continuous cycle of improvement with transparency, process, accountability, innovation and customer service. We extended operational hours to 7 a.m. – 5 p.m. (from 8 a.m. – 4:30 p.m.), resulting in an additional 7.5 hours of service every week. We are happy to report this added convenience came at no additional cost, and we have received positive feedback to maintain the new hours. Our commitment to serving our citizens is always our top priority. We encourage and welcome input on how we can continue to serve you better. Please email us at treasurer@adcogov.org or call 720.523.6160 to share your ideas.

"It has been my pleasure to serve you and I look forward to an exciting year of unprecedented progress."

— Brigitte Grimm, Adams County Treasurer

The Treasurer's Office is dedicated to providing a new government experience in three essential ways—accountability, innovative technology and service without boundaries. Here are a few of the exciting new projects we have been diligently working on in the past year:

"NEW" REAL TIME RESULTS

We offer taxpayers several convenient options to pay their property taxes—payments by mail, by phone and online. The cost-effective online and phone services are used by thousands of taxpayers every year and continue to increase in popularity as they reduce time, effort and expense for both the taxpayer and the Treasurer's Office. Effective this fall, all activity will reflect "real time" results. That means taxpayers will no longer have to wait two days to confirm payment has processed. Once payment has been submitted, taxpayers will have the option to view the payment and print a receipt. This will save time and money for both the citizen and the Treasurer's Office.

Of course, we always welcome citizens to come to our office to pay in person. We have a few new faces that look forward to serving you. Treasurer Brigitte Grimm says, "When you are here, please ask to see me. I always enjoy meeting and visiting with the citizens of Adams County."

"NEW" WEBSITE and SOFTWARE

August 2013 marks the launch date for our new website and software. These upgrades offer unprecedented self-serve options and access to many new services. Brigitte Grimm maintains that aligning with the needs of citizens must be a top priority. She states, "Today, citizens expect online access, accuracy and transparency. 2013 is the year we are able to make those expectations a reality, and we are very excited about it."

"NEW" ELECTRONIC STATEMENTS

Electronic statements will be available for 2014 taxes, payable in 2015. This option will save Adams County tens of thousands of dollars annually in paper and postage. By taking advantage of this secure option, we look forward to providing taxpayers additional flexibility by ensuring receipt of tax notices regardless of location. Military families and businesses are especially interested in this option.

"NEW" SOCIAL MEDIA

Social Media is new to the Treasurer's Office this year. This vehicle allows us to provide you with vital information related to mailing dates, legislative changes (e.g. senior exemption), due dates, payment options and more. The Treasurer's Office has recently been added to the Adams County Facebook page, so please be sure to "like" us at facebook.com/adamscountygov to ensure you receive all of our updates.

We would love to hear from you. If you have ideas about what you would like to see posted, please call us at 720.523.6160 or email treasurer@adcogov.org. Later this year, we will introduce new social media options.